

Defining and measuring sound, accountable, just, effective policing.

I. SOUND POLICING

RECRUITMENT AND RETENTION

- 1. Agency's officers reflect the diversity of the communities they serve.
- 2. Agency recruitment and hiring processes aim to reach officers with the best qualifications for the job and who reflect the diversity of the communities they serve.
- 3. Hiring, promotion, and assignment are fair, competitive, and based on standards that reflect the requirements of the job.

TRAINING AND OFFICER PREPAREDNESS

- 4. Training and education are practical and informed by research and evidence.
- 5. Officers receive robust, structured training when they are promoted to supervisor roles or assigned to specialized units.
- 6. Officers receive ongoing in-service training throughout their careers that aims to maintain skills and address new challenges.
- 7. Agency invests in training that is effective, measures whether the training works, and changes or stops training that is not working.

PERSONNEL SAFETY AND WELLBEING

- 8. Agency ensures officer injuries and fatalities are low.
- 9. Agency implements policies and tactics to minimize risk and maximize officer and public safety.
- 10. Agency gives officers the equipment, tools, and support they need to be safe on the job.
- 11. Agency prioritizes officers' physical and mental health and offers support services and counseling.

INTERNAL OPERATIONS AND CULTURE

- 12. Supervisors hold officers accountable for adhering to laws and policies. Leadership holds supervisors accountable for the performance of the officers under their command.
- 13. Agency culture values and rewards community service, problem-solving, and ethical decision-making.
- 14. Agency promotes a culture of continuous improvement and learning.
- 15. Officers are satisfied with their job and agency leadership.
- 16. Union contracts are reasonable and do not protect officers from accountability for misconduct.

RESOURCE AVAILABILITY

- 17. Agency technology is modern, cost-effective, and appropriate for the agency's needs.
- 18. Agency uses its budget effectively and efficiently.



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II. ACCOUNTABLE POLICING

TRANSPARENCY AND DATA

- 19. Agency policies and priorities are accessible and transparent.
- 20. Agency is open about incidents of officer misconduct.
- 21. Agency is open about the surveillance technologies it uses.
- 22. Agency makes data about enforcement (including stops, searches, uses of force, and arrests) available to the public.
- 23. Agency investigative data collection and retention is reliable and respectful of personal liberty and privacy.
- 24. If an agency uses body cameras and/or dash cameras, the agency makes relevant footage available on its website within a reasonable timeframe following a critical incident.

DEMOCRATIC GOVERNANCE AND OVERSIGHT

- 25. Agency includes communities especially communities that are most policed in decision-making.
- 26. Agency is formally subject to front-end accountability.

ACCOUNTABILITY AND DISCIPLINE

- 27. Individuals can make complaints about officer misconduct easily and without interference, discouragement, or intimidation.
- 28. Agency's process for investigating and adjudicating officer misconduct is fair, thorough, transparent, and timely.
- 29. Agency proactively discloses officer impeachment evidence to the prosecutor's office.
- 30. Agency does not erase officer offenses over time, and keeps officer disciplinary records for a reasonable period after the officer separates from the agency.



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III. JUST POLICING

USE OF FORCE

- 31. Agency through policy, training, and culture requires that all uses of force be reasonable and necessary. Agency requires that force be used only when de-escalation is not possible.
- 32. Agency requires officers report all uses of force and displays of force.
- 33. Officers have a duty to intervene to prevent other officers from using excessive force.
- 34. Agency collects, analyzes, and uses comprehensive data about officer uses of force, including demographic data.

STOPS, SEARCHES, AND SEIZURES

- 35. Police stops and searches are done lawfully and only when necessary.
- 36. When a stop or search is necessary, it is done in a way that is procedurally just and respectful of personal liberty and privacy.
- 37. Agency collects and analyzes data on all stops, searches, arrests, and citations.

FIRST AMENDMENT

- 38. Agency respects rights of free expression and association.
- 39. Agency recognizes community groups' rights to organize and express discontent (such as marches, and public displays).
- 40. Officers respect the public's right to film police interactions..

INVESTIGATIVE PROCEDURES

- 41. Agency uses surveillance technology only when necessary for criminal investigations or other valid police purposes.
- 42. Agency uses confidential sources appropriately and only when necessary for a criminal investigation.
- 43. Investigative techniques reflect best practices, are designed to obtain true information, and are respectful of an individual's constitutional rights.
- 44. Discovery procedures are in line with state and local law and best practices.



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IV. EFFECTIVE POLICING

COMMUNITY ENGAGEMENT AND POLICING

- 45. All communities trust the policing agency and think the agency serves communities fairly. The agency partners with communities to co-produce public safety.
- 46. Community policing is the agency's fundamental approach to public safety and is the responsibility of all patrol officers, not just the responsibility of a dedicated unit.
- 47. Officers receive training on the communities they serve and how to work with and support them.
- 48. Officers positively interact with community members for reasons other than enforcing the law.

OTHER POLICING AND RESPONSE STRATEGIES

- 49. Agency strategies are based on scientific evidence, data, and information about community needs and challenges.
- 50. Agency aims to solve problems when it develops policing strategies.
- 51. Agency minimizes the impact of enforcing the law on individuals and the community and uses approaches other than law enforcement when appropriate.
- 52. Agency assigns resources based on calls for service and community needs.

INDIVIDUALS IN CRISIS/SUSCEPTIBLE TO VICTIMIZATION AND ABUSE

- 53. Officers interact with people who are living with mental health disorders, substance use disorders, or other behavioral health challenges in a way that is safe and appropriate.
- 54. Agency connects individuals experiencing mental health crises or other behavioral health challenges to community resources and social service providers when appropriate.
- 55. Officers responsibly and effectively interact with and respond to at-risk and marginalized groups.